Online **access** to your **health benefits** **anytime** you need it.

Login at www.medcost.com to:

- View Explanation of Benefits (EOB) for each health claim. You also can choose to have EOB notices sent directly to your email.
- Search for a doctor or medical facility.
- Check your Flexible Spending Account balances (if available through your health plan).
- Track the total claims dollars applied year-to-date to your deductible and/or out-of-pocket limits.
- Link to your health plan's drug program web site.
- Review the Summary Plan Description for your health plan.
- Access your eligibility status and history.
- Submit information on accident details or coordination of benefits.
- Print medical and flex claim forms as needed.
- Print HIPAA Certificates for proof of health coverage.
- Find answers to Frequently Asked Questions.
- Explore links to other health and wellness web sites.
- Get real-time answers from Customer Service through Live Web Chat* during regular business hours or contact them anytime via regular or secure e-mail.

My MedCost Mobile App

Use the My MedCost Mobile App to access some of your favorite web features on your mobile device. (App available for download from the iTunes and Android markets; you must register at www.medcost.com before using the app.)

*Logging in not required.

To Register (First Time Users):

- Click on Members Login or click on Members tab and choose "Login" from left side menu.
- Click on "First time users click here to register."
- Read Privacy Agreement and click on "Agree."
- Carefully follow the onscreen instructions and complete each required field.

Call our Customer Service Contact Center at 1-800-795-1023 if you have any questions.

MEDCOST®
BENEFIT SERVICES

www.MedCost.com
800.795.1023

MedCost Benefit Services d/b/a MBS Third Party Administrators in California

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